

**- MEMORANDUM -**

DATE: July 21, 2022  
TO: Alameda County Behavioral Health (ACBH) Providers  
FROM: Torfeh Rejali, Quality Assurance (QA) Administrator *Torfeh Rejali*  
SUBJECT: **CalAIM Frequently Asked Questions (FAQ) Updates and new CalMHSA resources**

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This memorandum announces the release and publication of an updated CalAIM Frequently Asked Questions (FAQ) document as well as new CalMHSA resources.

**CalAIM FAQ Document**

ACBH has published an updated version of the [CalAIM Frequently Asked Questions](#) document. The document is posted on the Provider Website in the Quality Assurance/QA Manual/Section 19.

**Additional Resources**

The [CalMHSA webpage](#) includes a number of helpful resources, including multiple Documentation Manuals as well as a link to their [Learning Management System](#) where the CalAIM training videos are housed.

Additionally, CalMHSA has created useful [Communication Materials](#) for providers and people in care. These documents serve as simple reference guides for the changes resulting from CalAIM.

**About CalAIM and CalMHSA**

California Advancing and Innovating Medi-Cal (CalAIM) is a Department of Health Care Services (DHCS) initiative that aims to provide broad delivery system, program, and payment reform across the Medi-Cal system. The goal of the initiative is to transform the Medi-Cal delivery system, moving it towards a population health approach that prioritizes prevention and whole person care. The vision is to “meet people where they are in life, address social drivers of health and break down the walls of health care.”

California Mental Health Services Authority (CalMHSA) is a Joint Powers of Authority that provides administrative and fiscal services in support of Behavioral Health Departments. CalMHSA, on behalf of the counties, has assumed scopes of work to support the statewide implementation of CalAIM behavioral health initiatives. CalMHSA’s scope of work includes development of required Policies and Procedures, Communication Plans and Materials, Documentation Guides, and Web-based Training Videos. Alameda County has adopted and intends to continue utilizing the resources developed by CalMHSA to support the roll out of the CalAIM initiative.

**Next Steps**

We encourage you to continue to attend our Brown Bag meetings where we review recently published information and answer questions. Additionally, you can always contact us at [QATA@acgov.org](mailto:QATA@acgov.org).

